

NOBLIS INSIGHTS PANEL SURVEY RESULTS

ICD-10/HIPAA 5010 Readiness

Health Innovation

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To learn more about ICD-10 readiness
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ICD-10/HIPAA 5010 Readiness

In July 2011, Noblis surveyed members of the *Noblis Insights Panel* about their perspectives on the transition from ICD-9 to ICD-10 and implementation of HIPAA 5010 at their respective institutions. The results show that most healthcare organizations have made little progress in preparing for ICD-10.

Per the Department of Health and Human Services rule, the U.S. will move from the International Classification of Diseases, 9th Edition (ICD-9) to the 10th edition (ICD-10) effective October 1, 2013¹.

HIPAA 5010 refers to a federally mandated update to the Electronic Data Interchange for submitting claims electronically. HIPAA 5010 is a pre-requisite to implementing ICD-10 and is due by January 1, 2012.

KEY FINDINGS

- More than half of executives are either unsure about their organization's preparedness or feel their organization is NOT adequately knowledgeable regarding ICD-10 and HIPAA 5010 requirements and implementation. However, respondents are more knowledgeable this year than last year regarding the requirements.
- Productivity losses, staff training, and cost associated with ICD-10 implementation were the top concerns of over half of the respondents. Last year's top concerns were staff training, technology changes, and cost.
- A majority of respondents from smaller healthcare systems (with less than six organizations) have not completed an ICD-10 impact assessment or do not know if they have done so.
- A majority of all respondents have not developed their ICD-10/HIPAA 5010 implementation strategy or do not know if they have done so.
- Proportionally more respondents this year are not prepared or are not sure if they are prepared than last year for the new coding system.

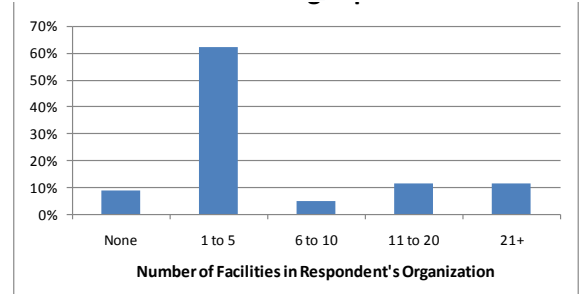
SURVEY RESPONDENTS PROFILE

77 Participants

#	%	Role
36	47%	Manager/Director
27	35%	CFO
13	17%	VP/Senior VP/Other C-Suite
1	1%	Other

General Community Hospital	29	38%
Multi-Hospital System	17	22%
Academic Medical Center	8	10%
Specialty Hospital	4	5%
Physician Organization	3	4%
Other	16	21%

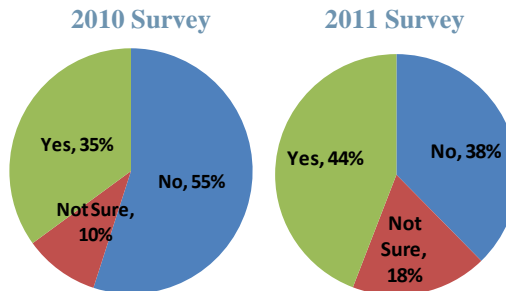
32 States Represented



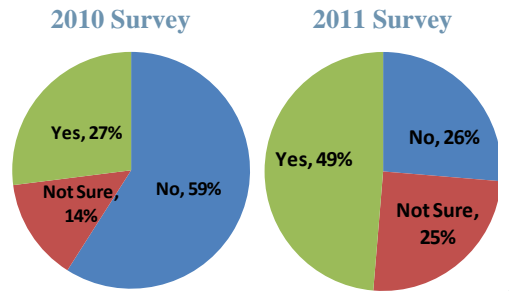
71 percent have five or fewer facilities

ICD-10

At this time, do you feel that your team is adequately knowledgeable regarding the requirements and implementation of ICD-10 and HIPAA 5010?



HIPAA 5010

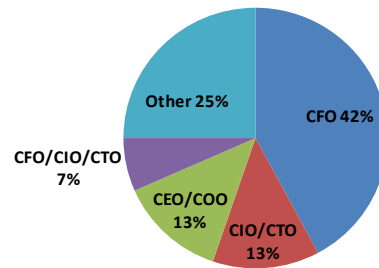


¹ The World Health Organization's International Statistical Classification of Diseases and Related Health Problems (ICD) is the internationally recognized coding system used to classify morbidity and mortality data for vital health statistics tracking. In the U.S., ICD codes also are used to code health insurance claim reimbursement.

Productivity losses, staff training, and cost associated with ICD-10 implementation were the top concerns of over half of the respondents. (Comparison provided with 2010 survey results.)

Concerns (Ranked in Order of Relative Importance)		
2011	2010	
1	5	Productivity losses (ICD-10)
2	1	Adequate training for staff regarding different coding procedures (ICD-10)
3	3	Cost (ICD-10)
4	8	Ability to manage ICD-10 along with other initiatives
5	4	Determining process changes necessary to implement new codes (ICD-10)
6	6	Managing the overall implementation process (ICD-10)
7	9	Vendor readiness (ICD-10)
8	2	Implementing required technology changes (ICD-10)
9	7	Health plan changes to payment policies (ICD-10)
10	10	Trading partner readiness (ICD-10)

While the CFO was the most common position assuming responsibility for ICD-10 and HIPAA 5010, responsibility was broadly distributed.



Has your organization completed an impact assessment for ICD-10?

Respondent's number of healthcare organizations operated	No & Not Sure		Yes	
	No & Not Sure	Yes	No & Not Sure	Yes
0 to 5	74%	26%	45%	55%
6 to 21+	45%	55%		

Based on what you know about ICD-10/HIPAA 5010, do you believe that your organization has developed its strategy and is on course to successfully prepare for the implementation of the new ICD-10 coding system?

Respondent's number of healthcare organizations operated	No & Not Sure		Yes	
	No & Not Sure	Yes	No & Not Sure	Yes
0 to 5	63%	37%	55%	45%
6 to 21+	55%	45%		

Regarding the new coding system, a greater proportion (60%) is not prepared or is not sure if they are prepared this year than last year (53%).

The *Noblis Insights Panel* consists of healthcare executives across the U.S. To learn more about how Noblis can help your organization prepare for and implement ICD-10 and HIPAA 5010 successfully, contact Cathy Veum at cathy.veum@noblis.org or at 703.610.1730.